Gary Pritchard

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Supermarket customer assistant with checkout, nights and online picking experience

PROFILE

Dependable supermarket customer assistant with three years across checkouts, night replenishment and online order picking. Known for accuracy, good timekeeping and keeping shelves full during the busiest periods.

EXPERIENCE

Customer Assistant (Nights), Valley Fresh Supermarkets

Swansea | Apr 2023 – Present

- Replenish ambient and chilled aisles overnight as part of a team of 8, working through around 25 cages of stock per shift.
- Rotate stock using first in, first out and remove out-of-date products in line with food safety rules.
- Use a handheld scanner to check gaps, record waste and update stock counts.
- Have not missed a shift or been late in over 18 months.

Online Order Picker, Valley Fresh Supermarkets

Swansea | Oct 2021 – Mar 2023

- Picked around 120 items an hour for home delivery orders, consistently meeting the store's pick rate target.
- Chose suitable substitutions for out-of-stock items and checked dates on fresh products before packing.
- Helped train 3 new pickers on the handheld picking system.

EDUCATION

GCSEs, Penlan Comprehensive School

5 GCSEs at grades A*-C | Swansea | Sep 2016 – Jun 2021

- Including English Language (C) and Maths (C)

SKILLS

Stock replenishment, Stock rotation (FIFO), Online order picking, Handheld scanners, Checkout and cash handling, Food safety awareness, Manual handling, Night shift work

CERTIFICATIONS

- Level 2 Food Hygiene and Safety
- Manual Handling (in-house training)