Marcus Green

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SIA-licensed security officer with retail and corporate site experience

PROFILE

Calm, observant security officer holding an SIA Security Guard licence, with three years' experience on retail and corporate sites. Skilled at patrols, CCTV monitoring and access control, and at writing clear incident reports that hold up to review.

EXPERIENCE

Security Officer, Sentinel Guarding Services

Coventry | Aug 2022 – Present

- Control access to a 600-person office site, checking passes and signing in around 80 visitors a day.
- Carry out scheduled internal and external patrols, recording each check on an electronic patrol system.
- Monitor 32 CCTV cameras and respond to alarms, escalating to the police or emergency services when needed.
- Write clear incident reports for the client, with no reports returned for missing detail in the last year.

Retail Security Officer, Coventry Retail Park Management

Coventry | Mar 2021 – Jul 2022

- Deterred shoplifting across 6 stores through visible patrols and close work with store managers.
- Defused confrontations calmly using conflict management techniques, without physical intervention.
- Supported first aid incidents and evacuations as a trained first aider and fire marshal.

EDUCATION

BTEC Level 2 Diploma in Public Services, Coventry College

Merit | Coventry | 2018 – 2020

SKILLS

Access control, Patrolling, CCTV monitoring, Incident reporting, Conflict management, Customer service, First aid, Alarm response

LICENCES AND TRAINING

- SIA Security Guard licence (front-line)
- Emergency First Aid at Work
- Fire marshal training
- Full UK driving licence (Category B)