Amira Hussain

amira.hussain@email.com | 07700 900247 | Leicester

Retail assistant with two years' fashion and homeware experience

PROFILE

Friendly retail assistant with two years' experience in fashion and homeware stores, working tills, fitting rooms, deliveries and visual displays. Enjoys helping customers find the right product and regularly picked to cover key holder shifts.

EXPERIENCE

Retail Assistant, Maple & Thread

Leicester | Sep 2023 – Present

- Serve customers on the shop floor and tills, handling cash, card and gift card payments accurately.
- Help reach weekly sales targets by suggesting matching items and promoting the store loyalty card, signing up around 15 customers a week.
- Unpack and process deliveries of up to 40 boxes, getting new stock onto the floor before opening.
- Refresh window and table displays each week following the head office layout guide.

Weekend Sales Assistant, Corner House Interiors

Leicester | Jun 2022 – Aug 2023

- Advised customers on homeware and furniture, arranging delivery dates and taking payments.
- Processed returns and exchanges, following the refund policy and keeping accurate records.
- Kept the shop floor clean, tidy and fully stocked during busy Saturday trading.

EDUCATION

A levels, Wyggeston and Queen Elizabeth I College

Business (B), Psychology (C), English Literature (C) | Leicester | Sep 2021 – Jun 2023

GCSEs, Rushey Mead Academy

8 GCSEs at grades 9-4 | Leicester | Sep 2016 – Jun 2021

- Including English (7) and Maths (6)

SKILLS

Customer service, Cash handling, Till and card payments, Stock replenishment, Visual merchandising, Returns and refunds, Loyalty sign-ups, Teamwork

LANGUAGES

- English (fluent)
- Gujarati (conversational)