Daniel Murphy

daniel.murphy@email.com | 07700 900298 | Belfast

Pharmacy assistant with counter and dispensing experience in community pharmacy

PROFILE

Pharmacy assistant with three years in a busy community pharmacy, trained in medicines counter work and dispensing. Confident advising customers within protocols, referring to the pharmacist where needed, and helping the dispensary run accurately. Working towards pharmacy technician training.

EXPERIENCE

Dispensing Assistant, Lagan Community Pharmacy

Belfast | Mar 2023 – Present

- Label and assemble prescriptions for final accuracy checking, with around 250 items dispensed on a typical day.
- Prepare monitored dosage system trays for care home residents and patients at home.
- Order and receive stock, rotate short-dated items and help keep controlled drug records tidy for the pharmacist.
- Process repeat prescription requests and chase queries with GP surgeries.

Medicines Counter Assistant, Lagan Community Pharmacy

Belfast | Aug 2021 – Feb 2023

- Advised customers on over-the-counter medicines using a structured questioning protocol and referred to the pharmacist when needed.
- Handled prescription collections confidentially and checked patient details carefully.
- Kept shelves and displays stocked and priced, including health and beauty lines.

EDUCATION

Level 2 Certificate in Pharmacy Services (Dispensing and Medicines Counter), Ulster Pharmacy Training

Belfast | Oct 2021 – Sep 2022

- Accredited course for pharmacy support staff

A-levels, Belfast Royal Academy

Biology (B), Chemistry (C), English (C) | Belfast | 2019 – 2021

SKILLS

Dispensing and labelling, Medicines counter protocols, Monitored dosage systems, Stock control and ordering, Prescription processing, Customer care and confidentiality, Pharmacy PMR systems, Cash handling

INTERESTS

- Volunteer coach for a youth football team, with an Access NI check